

PUBLIC SERVICE COMPANY OF COLORADO

P.O. Box 840  
Denver, CO 80201-0840

Sheet No. 4

Cancels

Sheet No.

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TERRITORY SERVED – Cont'd

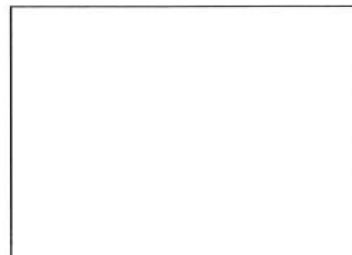
SOUTH REGION

<u>Locality</u>	<u>County</u>	<u>Locality</u>	<u>County</u>
Alamosa*+	Alamosa	Moffat*+	Saguache
Antonito*+	Conejos	Mogote	Conejos
Blanca*+	Costilla	Monarch	Chaffee
Bonanza*+	Saguache	Monte Vista*+	Rio Grande
Bountiful	Conejos	Mosco	Alamosa
Bow Mar*+	Arapahoe/Jefferson	Ortiz	Conejos
Canon	Conejos	Paisaje	Conejos
Center*	Saguache	Platoro	Conejos
Chama	Costilla	Poncha Spring*+	Chaffee
Conejos	Conejos	Richfield	Conejos
Del Norte*+	Rio Grande	Romeo*+	Conejos
Ft. Garland	Costilla	Saguache*+	Saguache
Garfield	Chaffee	Salida*+	Chaffee
Guadalupe	Conejos	San Antonio	Conejos
Homelake	Rio Grande	Sanford*+	Conejos
Hooper	Alamosa	San Francisco	Costilla
Horca	Conejos	San Luis*+	Costilla
La Jara*+	Conejos	San Pablo	Costilla
La Valley	Costilla	San Pedro	Costilla
Las Mesitas	Conejos	Sargent	Rio Grande
Lobatos	Conejos	Smelertown	Chaffee
Manassa*+	Conejos	Summitville	Rio Grande
Maysville	Chaffee		

\* Incorporated cities and towns

+ Incorporated cities and towns having franchise agreements.

o Incorporated city and serving all customers whose demands are 1000 kW or greater as of August 12, 1996 within the area set out in Decision C96-781 from Advice Letter No. 1263.



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Original	14	Original 84
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Original	63	Sub. First Revised 130A
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Sub. First Revised	143I
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GENERAL DEFINITIONS

The terms and definitions below shall be applicable to all sections of the tariff including but not limited to all of the schedules for service, cost adjustments and the Rules and Regulations. Specific terms and definitions not included in this General Definitions section that are defined in the Commission Rules and are incorporated herein by reference. To the extent that any terms or definitions in this Electric Tariff are in conflict with the Commission Rules, the Commission Rules shall control.

AFUDC

Allowance for Funds Used During Construction.

Billing Demand

The maximum fifteen (15) minute integrated Kilowatt Demand used during the Month. The Billing Demand shall be either the Measured Demand or otherwise as specifically set forth in the applicable electric service rate schedule and shall be billed in full Kilowatt increments.

Billing Month

The period between any two consecutive regular readings by the Company of the meters at the Customer's premises, such readings to be taken as nearly as may be practicable every thirty (30) days.

Capacity Factor

The ratio of the average output of a Customer's generator(s) in Kilowatts in fifteen (15) minute intervals divided by the nameplate rating capacity of the generator during; a) the Billing Month; b) or the average of Billing Months within the Summer or Winter Season, or; c) annually based on the average twelve (12) consecutive Billing Months or; d) as otherwise determined by the Company.

Commercial and Industrial Service

The furnishing of electric energy for the exclusive use of the individual Commercial or Industrial Customer. Any establishment engaged in the operation of a business, whether or not for profit, shall be considered as a Commercial or Industrial enterprise as set forth in the Rules and Regulations for Commercial and Industrial Service.

Commercial Credit or Debit Card

A card issued by a bank and primarily used to pay for business expenditures that typically comprise purchasing, commercial fleet, and employee business travel and entertainment. The card often includes a 'Corporate' or 'Business' designation directly on the card. There is a bank identification number (BIN) on a credit card that differentiates a commercial card from a non-commercial card. The BIN is the first 6-8 digits of the card which identifies the issuing bank and the card product.

Commission

The Public Utilities Commission of the State of Colorado.

Commission Rules

The Rules Regulating Electric Utilities in 4 Code of Colorado Regulations promulgated by the T Commission and any other applicable Commission Rules or Orders.

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GENERAL DEFINITIONS – Cont'd

Company

Public Service Company of Colorado doing business as Xcel Energy.

Construction Service

The service provided to the entity, either Applicant or Customer, who applies for Electric Service under the Service Lateral Extension and Distribution Line Extension Policy of this Electric Tariff.

Customer

The person or entity that receives or is entitled to receive electric service under any rate schedule or Construction Services under this Electric Tariff.

CWIP

Construction Work In Progress.

Demand

The level at which electricity is being used in Kilowatts integrated over a fifteen (15) minute period or other period as determined by Company (also referred to as "Kilowatt Demand").

Electric Installation Standards

Xcel Energy Standards for Electric Installation and Use.

Electric Rate Adjustments

The rate adjustments included in the Electric Rate Adjustment section of this Electric Tariff as such are filed and approved by the Commission from time to time. Electric Rate Adjustments apply to all rate schedules for electric service.

Electric Tariff

The Company's P.U.C. No. 8 – Electric, the tariff on file and in effect with the Commission.

Gas Tariff

The Company's P.U.C No. 6 – Gas, the tariff on file and in effect with the Commission.

Holiday

New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day, and Christmas Day.

Kilowatt (kW)

1,000 Watts; or about 74.6 horsepower. The unit of measure of electric power for Measured Demand and Billing Demand for electric service.

Kilowatt-Hour (kWh)

The amount of Kilowatts consumed over one hour. The unit of measure for electric use for electric service.

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**PUBLIC SERVICE COMPANY OF COLORADO**

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ELECTRIC RATES	RATE	
<b>ELECTRIC SERVICE</b>		
<b>SCHEDULE OF CHARGES FOR RENDERING SERVICE</b>		
To institute or reinstitute electric service requiring a Premise visit within:		
24 hours.....	\$ 45.00	I
12 hours.....	86.00	I
To institute or reinstitute both gas and electric service requiring a Premise visit within:		
24 hours.....	107.00	
12 hours.....	150.00	
To provide a non-regularly scheduled final meter reading at Customer's request.	25.00	I
To transfer service at a specific location from one Customer to another Customer where such service is continuous, either electric service or both electric and gas service at the same time not requiring a Premise visit .....	10.00	I
To perform non-gratuitous labor for service work, not specified below, (not including appliance repair and premium power) in addition to charges for materials, is as follows:		
Trip Charge .....	46.00	I
(Assessed when no actual service work is performed, other than a general diagnosis of the Customer's problem)		
For service work during normal working hours per man-hour .....	87.00	I
Minimum Charge, one hour .....	87.00	I
An overtime rate will be applicable to non-gratuitous labor for service work performed before and after normal working hours of 8:00 a.m. to 5:00 p.m. Monday through Saturday. The overtime rate shall be, per man-hour .....	109.00	I
Minimum Charge, one hour .....	109.00	I
(Continued on Sheet No. 25A)		

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**PUBLIC SERVICE COMPANY OF COLORADO**

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ELECTRIC RATES	RATE	
<b>ELECTRIC SERVICE</b>		
<b>SCHEDULE OF CHARGES FOR RENDERING SERVICE</b>		
When such service work is performed on Sundays and Holidays, per man hour...	130.00	I
Minimum Charge, one hour .....	130.00	I
<p>When Customer requests one or more of the specific non-gratuitous services listed below to be performed at a time specified by the Customer that is different from when the Company would ordinarily schedule the service(s) to be performed, such service(s) will be charged at the applicable overtime rates.</p> <p>Specific non-gratuitous services:</p>		
Holding poles, minimum 4 hours .....	\$ 1,021.00	I
Each additional hour .....	255.00	I
Line Covering – Primary, minimum 3 hours.....	1,138.00	I
Each additional hour.....	379.00	I
Line Covering – Secondary, minimum 2 hours.....	491.00	I
Each additional hour.....	245.00	I
Relocate Overhead Loop, minimum 2 hours.....	286.00	I
Each additional hour.....	143.00	I
Connect/Reconnect Loop Charge, minimum 2 hours .....	206.00	I
Each additional hour.....	103.00	I
Transformer opening, minimum 1 hour .....	111.00	I
Each additional hour.....	111.00	I
To process a check from a Customer that is returned to the Company by the bank as not payable.....	15.00	
(Continued on Sheet No. 25B)		

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**PUBLIC SERVICE COMPANY OF COLORADO**

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ELECTRIC RATES	RATE
<b>ELECTRIC SERVICE</b>	
<b>SCHEDULE OF CHARGES FOR RENDERING SERVICE</b>	
<p>Before April 23, 2018 to achieve payment from a Customer who opts to pay his/her Monthly electric bill with a credit or debit card, a per transaction convenience fee of \$3.45 shall be charged for any credit or debit card payment.</p>	
<p>Beginning April 23, 2018 to achieve payment from a Customer who chooses to pay his/her Monthly electric bill with a commercial credit or debit card, a per transaction convenience fee of \$29.95 shall be charged for any credit or debit card payment by the Company's third party vendor that processes credit card payments.</p>	
<p>Beginning April 23, 2018 to achieve payment from a Customer who chooses to pay his/her Monthly electric bill with a non-commercial credit or debit card, a per transaction convenience fee of \$2.90 shall be charged for any credit or debit card payment by the Company's third party vendor that processes credit card payments.</p>	
<p>For a Customer with a combined gas and electric bill, the per transaction convenience fee shall be assessed only once when a Customer pays his/her combined gas and electric Monthly bill as a single credit or debit card transaction.</p>	
<p>To produce a Non-Standard Batched Customer Data Report as set forth in the Request for Customer Data section of the Rules and Regulations:</p>	
<p>Non-Standard Batched Customer Data Report Charge, per report .....</p>	<p>\$ 291.00</p>
<p>To produce a Non-Standard Aggregated Data Report as set forth in the Request for Customer Data section of the Rules and Regulations:</p>	
<p>Non-Standard Aggregated Data Report Charge, per hour .....</p>	<p>\$ 65.00</p>
<p>(Continued on Sheet No. 25C)</p>	

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ELECTRIC RATES	RATE
<b>ELECTRIC SERVICE</b>	
<b>MAINTENANCE CHARGES FOR STREET LIGHTING SERVICE</b>	
<p>Under this schedule, the Company will specifically bill the Customer for all maintenance and replacement of street lighting facilities, other than what is provided under each lighting service schedule, in accordance with the following rates, percentages, and general criteria.</p>	
<u>Labor</u>	
For work performed during normal working hours, per man-hour.....	\$ 57.00
For work performed during hours other than normal working hours, and except for Sundays and Holidays, per man-hour.....	94.00
For work performed on Sundays and Holidays, per man-hour .....	112.00
<u>Materials</u>	
Stores Overhead Percentage.....	9.04%
<p>The above percentage will be applied to and then added to the Company's individual materials costs to develop the total materials charge. Individual materials costs will be charged on a current actual cost basis and will be subject to change without notice.</p>	
<u>Vehicles</u>	
1/2 Ton Pick-up Truck (12 Series):	
Per Hour .....	8.69
(Continued on Sheet No. 26A)	

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ELECTRIC RATES	RATE
ELECTRIC SERVICE	
MAINTENANCE CHARGES FOR STREET LIGHTING SERVICE	
<u>Vehicles – Cont'd</u>	
3/4 or 1 Ton Truck, Special Body, 6,200-9,600 GVW (18 Series) Per Hour .....	\$ 11.83
1 Ton Truck, Special Body, 10,000-16,000 GVW (20 Series): Per Hour .....	19.26
Utility Truck (21 Series): Per Hour .....	15.76
(Continued on Sheet No. 26B)	

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ELECTRIC RATES	RATE
<b>ELECTRIC SERVICE</b>	
<b>MAINTENANCE CHARGES FOR STREET LIGHTING SERVICE</b>	
<b>Vehicles – Cont'd</b>	
Welding Truck (26 Series): Per Hour .....	\$ 11.34
Line Center Mount Truck (30 Series): Per Hour .....	19.41
2 Ton Truck (31 Series): Per Hour .....	30.44
Boom Truck (32 Series): Per Hour .....	25.60
35 Foot One-man Bucket Truck (33 Series): Per Hour .....	20.15
40 Foot One-man Bucket Truck (34 Series): Per Hour .....	23.32
50 Foot One-man Bucket Truck (35 Series): Per Hour .....	18.64
85 Foot and Higher Two-man Bucket Truck (37 Series): Per Hour .....	35.09
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ELECTRIC RATES	RATE
<b>ELECTRIC SERVICE</b>	
<b>MAINTENANCE CHARGES FOR STREET LIGHTING SERVICE</b>	
<u>Vehicles – Cont'd</u>	
Dump Truck (38 Series): Per Hour .....	\$ 23.06
Trencher (44 Series): Per Hour .....	11.45
Earthboring Machine, Truck or Trailer Mounted (46 Series): Per Hour .....	100.00
Portable Welder or Air Compressor (58 Series): Per Hour .....	6.83
Multiple Axle Trailer (61 Series): Per Hour .....	4.81
Backhoe (62 Series): Per Hour .....	15.53
Misc. Boring & Restoration Truck (63 Series): Per Hour .....	37.57
Misc. Boring & Restoration Equipment (64 Series): Per Hour .....	23.97
The total vehicle charge is based on the amount of time each vehicle is used.	
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ELECTRIC RATES	RATE
SECONDARY TIME-OF-USE SERVICE	
SCHEDULE STOU	
<p><u>APPLICABILITY</u></p>	
<p>Applicable to electric power service supplied at Secondary Voltage to Commercial and Industrial Customers that receive service hereunder as of December 31, 2016. Not applicable to Supplemental, Standby or Resale Service.</p>	
<p><u>AVAILABILITY</u></p>	
<p>Available as a pilot program to Customers with a minimum average Monthly Load Factor of thirty percent (30%) as measured for the previous twelve (12) consecutive Months. This pilot program is limited to a combined total of twenty (20) Megawatts of maximum annual Measured Demands for Customers on STOU or PTOU who are eligible to take service under Schedule SG, PG and TG. This service will be closed to new Customers as of January 1, 2017. For existing Customers on Schedule STOU, the Company will continue to offer Schedule STOU through 2022. Schedule STOU will expire on January 1, 2023, unless the Commission explicitly extends it.</p>	
<p><u>MONTHLY RATE</u></p>	
<p>Service and Facility Charge: .....</p>	<p>\$ 34.40</p>
<p>Demand Charge: All Kilowatts of Billing Demand, per kW Distribution Demand.....</p>	<p>5.63</p>
<p>Energy Charge: On-peak Energy Charge All Kilowatt-Hours of On-peak energy, per kWh.....</p>	<p>0.09049</p>
<p>Off-peak Energy Charge All Kilowatt-Hours of Off-peak energy, per kWh .....</p>	<p>0.02239</p>
<p><u>MONTHLY MINIMUM</u></p>	
<p>The Service and Facility Charge plus the Demand Charge.</p>	
<p><u>ADJUSTMENTS</u></p>	
<p>This rate schedule is subject to all applicable Electric Adjustments as on file and in effect in this Electric Tariff.</p>	
<p>(Continued on Sheet No. 48A)</p>	

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ELECTRIC RATES	RATE
<b>PRIMARY TIME-OF-USE SERVICE</b>	
<b>SCHEDULE PTOU</b>	
<p><u>APPLICABILITY</u></p>	
<p>Applicable to electric power service supplied at Primary Voltage to Commercial and Industrial Customers that receive service hereunder as of December 31, 2016. Not applicable to Supplemental, Standby or Resale Service.</p>	
<p><u>AVAILABILITY</u></p>	
<p>Available as a pilot program to Customers with a minimum average Monthly Load Factor of thirty percent (30%) as measured for the previous twelve (12) consecutive Months. This pilot program is limited to a combined total of twenty Megawatts (20 MW) of maximum annual Measured Demands for Customers on STOU or PTOU who are eligible to take service under Schedules SG, PG and TG. This service will be closed to new Customers as of January 1, 2017. For existing Customers on Schedule PTOU, the Company will continue to offer Schedule PTOU through 2022. Schedule PTOU will expire on January 1, 2023, unless the Commission explicitly extends it.</p>	
<p><u>MONTHLY RATE</u></p>	
<p>Service and Facility Charge: .....</p>	\$ 322.00
<p>Demand Charge:</p>	
<p style="padding-left: 40px;">All Kilowatts of Billing Demand, per kW Distribution Demand.....</p>	3.86
<p>Energy Charge:</p>	
<p style="padding-left: 40px;">On-peak Energy Charge All Kilowatt-Hours of On-peak energy, per kWh.....</p>	0.09783
<p style="padding-left: 40px;">Off-peak Energy Charge All Kilowatt-Hours of Off-peak energy, per kWh .....</p>	0.02303
<p><u>MONTHLY MINIMUM</u></p>	
<p>The Service and Facility Charge plus the Demand Charge.</p>	
<p><u>ADJUSTMENTS</u></p>	
<p>This rate schedule is subject to all applicable Electric Rate Adjustments as on file and in effect in this Electric Tariff.</p>	
(Continued on Sheet No. 58A)	

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ELECTRIC RATES	RATE
<b>PARKING LOT LIGHTING SERVICE</b>	
<b>SCHEDULE PLL</b>	
<u>APPLICABILITY</u> Applicable to Parking Lot Lighting Service. Not applicable for lighting of public streets or highways.	
<u>MONTHLY RATE</u>	<u>REF. NO.</u>
<u>High Pressure Sodium Lamps, Burning Dusk to Dawn:</u>	
9,500 lumen lamps, 100 Watts, per lamp, per Month.....	010
16,000 lumen lamps, 150 Watts, per lamp, per Month.....	020
22,000 lumen lamps, 200 Watts, per lamp, per Month.....	030
27,500 lumen lamps, 250 Watts, per lamp, per Month.....	040
50,000 lumen lamps, 400 Watts, per lamp, per Month.....	050
	\$ 13.16
	14.10
	15.11
	16.29
	19.56
<u>Light Emitting Diode (LED):</u>	
4,000 lumen lamps, 39 Watts, per lamp, per Month.....	510
6,000 lumen lamps, 65 Watts, per lamp, per Month.....	520
14,000 lumen lamps, 155 Watts, per lamp, per Month.....	530
25,000 lumen lamps, 246 Watts, per lamp, per Month.....	540
	\$ 11.80
	12.25
	13.84
	15.42
<u>Option A LED Service Option Charge</u>	
4,000 lumen lamps, 39 Watts, per lamp, per Month.....	610
6,000 lumen lamps, 65 Watts, per lamp, per Month.....	620
14,000 lumen lamps, 155 Watts, per lamp, per Month.....	630
25,000 lumen lamps, 246 Watts, per lamp, per Month.....	640
	\$ 14.06
	14.74
	17.43
	21.65
<u>ADJUSTMENTS</u> This rate schedule is subject to all applicable Electric Rate Adjustments as on file and in effect in this Electric Tariff.	
<u>PAYMENT AND LATE PAYMENT CHARGE</u> Bills for electric service are due and payable in accordance with the Payment and Late Payment Charge provisions of the general service schedule under which the Customer receives service. In the event that a Customer is billed for lighting service separate from a general service schedule, Payment and Late Payment Charge provisions under the Commercial Service shall be applicable.	
<u>SERVICE PERIOD</u> All service under this schedule shall be for a minimum period of twelve (12) consecutive Months and Monthly thereafter until terminated. If service is no longer required by Customer, service may be terminated, wherein the Company may remove its facilities subject to the removal provisions of the Rules and Regulations herein.	
(Continued on Sheet No. 92A)	

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PUBLIC SERVICE COMPANY OF COLORADO

Sheet No. 114F

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Denver, CO 80201-0840Cancels  
Sheet No.

ELECTRIC RATES	RATE																								
SOLAR REWARDS COMMUNITY SERVICE																									
SCHEDULE SRC																									
<u>RULES AND REGULATIONS – Cont'd</u>																									
<p>2. The SRCS Producer shall notify Company of any service failure or damage to the Company's or the SRCS Producer's equipment. Repair and/or replacement of Company equipment shall be provided by Company as soon as practicable, subject to the Company's operating schedules, after notification by SRCS Producer of any service failure. The SRCS Producer shall be responsible for repairing damage to the SRCS Producer's equipment as soon as practicable.</p>																									
<p>3. The SRCS Producer shall be responsible to ensure the PV System design and installation is in compliance with the Company's Interconnection Standards and safety provisions and the Company's Safety Interference Interconnection Guidelines for Cogenerators, Small Power Producers and Customer-owned Generators. SRC Producers who do not comply with these standards will be subject to termination of service as well as SRC Subscriber's Allocations under this schedule and under the applicable service schedule until compliance is obtained.</p>																									
<p>4. The Company will file no later than November 15th of each Year for the Fixed SRCS Credits for each Rate Schedule and for the Components of the C&amp;I Customer Specific Credits that are to be effective January 1st of the subsequent Year.</p>																									
<u>RATE SCHEDULE FOR FIXED SRCS CREDIT for 2019</u>																									
<table border="0"> <thead> <tr> <th style="text-align: left;"><u>Rate Schedule</u></th> <th style="text-align: right;"><u>Fixed SCRS Credit</u></th> </tr> </thead> <tbody> <tr> <td>R, RE-TOU</td> <td style="text-align: right;">\$0.07032</td> </tr> <tr> <td>RD</td> <td style="text-align: right;">\$0.05969</td> </tr> <tr> <td>RD-TDR</td> <td style="text-align: right;">\$0.07030</td> </tr> <tr> <td>C, NMTR</td> <td style="text-align: right;">\$0.06725</td> </tr> <tr> <td>SG, SG-CPP, STOU, SPVTOU</td> <td style="text-align: right;">\$0.06457</td> </tr> <tr> <td>SGL</td> <td style="text-align: right;">\$0.09070</td> </tr> <tr> <td>SST</td> <td style="text-align: right;">\$0.06457</td> </tr> <tr> <td>PG, PG-CPP, PTOU, SCS-7</td> <td style="text-align: right;">\$0.05491</td> </tr> <tr> <td>PST</td> <td style="text-align: right;">\$0.05491</td> </tr> <tr> <td>TG, TG-CPP, SCS-8</td> <td style="text-align: right;">\$0.05084</td> </tr> <tr> <td>TST</td> <td style="text-align: right;">\$0.05084</td> </tr> </tbody> </table>	<u>Rate Schedule</u>	<u>Fixed SCRS Credit</u>	R, RE-TOU	\$0.07032	RD	\$0.05969	RD-TDR	\$0.07030	C, NMTR	\$0.06725	SG, SG-CPP, STOU, SPVTOU	\$0.06457	SGL	\$0.09070	SST	\$0.06457	PG, PG-CPP, PTOU, SCS-7	\$0.05491	PST	\$0.05491	TG, TG-CPP, SCS-8	\$0.05084	TST	\$0.05084	
<u>Rate Schedule</u>	<u>Fixed SCRS Credit</u>																								
R, RE-TOU	\$0.07032																								
RD	\$0.05969																								
RD-TDR	\$0.07030																								
C, NMTR	\$0.06725																								
SG, SG-CPP, STOU, SPVTOU	\$0.06457																								
SGL	\$0.09070																								
SST	\$0.06457																								
PG, PG-CPP, PTOU, SCS-7	\$0.05491																								
PST	\$0.05491																								
TG, TG-CPP, SCS-8	\$0.05084																								
TST	\$0.05084																								
(Continued on Sheet No. 114G)																									

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PUBLIC SERVICE COMPANY OF COLORADO

Sheet No. 114G

P.O. Box 840  
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Cancels  
Sheet No.

ELECTRIC RATES		RATE
SOLAR REWARDS COMMUNITY SERVICE		
SCHEDULE SRCS		
<u>COMPONENTS FOR CALCULATING C&amp;I INDIVIDUAL SRCS CREDITS for 2019</u>		
	<u>(BER)</u>	
<u>Rate Schedule</u>	<u>Base Energy Rate with GRSA</u>	
SG, SG-CPP, SST, STOU, SPVTOU	\$ 0.00441	
SGL	\$ 0.00441	
PG, PST, SCS-7, PTOU, PG-CPP	\$ 0.00439	
TG, TST, SCS-8, TG-CPP	\$ 0.00422	D
	<u>ECA Component</u>	
SG, SG-CPP, SST, STOU, SPVTOU	\$ 0.03012	
SGL	\$ 0.03012	
PG, PG-CPP, PST, SCS-7, PTOU	\$ 0.02939	
TG, TG-CPP, TST, SCS-8	\$ 0.02879	D
	<u>T&amp;D Component Cost %</u>	
SG, SG-CPP, STOU, SPVTOU,	24.36%	
SST	24.36%	
SGL	17.79%	
PG, PG-CPP, PTOU, SCS-7	18.85%	
PST	18.85%	
TG, TG-CPP, SCS-8	7.11%	
TST	7.11%	D
	<u>TCA Component Cost %</u>	
SG, SG-CPP, STOU, SPVTOU	1.94%	
SST	1.94%	
SGL	6.59%	
PG, PG-CPP, PTOU, SCS-7	1.73%	
PST	1.73%	
TG, TG-CPP, SCS-8,	1.86%	
TST	1.86%	D

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ELECTRIC RATES	RATE
RESERVED FOR FUTURE FILING	

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ELECTRIC RATES	RATE
<p>RESERVED FOR FUTURE FILING</p>	

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ELECTRIC RATES	RATE
<p>RESERVED FOR FUTURE FILING</p>	

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PUBLIC SERVICE COMPANY OF COLORADO

Sheet No. 131A

P.O. Box 840  
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Cancels  
Sheet No.

ELECTRIC RATES

QUALITY OF SERVICE PLAN (QSP)

DEFINITIONS – Cont'd

Customer Average Interruption Duration Index

The Customer Average Interruption Duration Index (CAIDI) is the average time to restore electric service. The Annual CAIDI shall be calculated by dividing the total duration of all Customer sustained (greater than five (5) minutes) interruptions by the total number of Customer sustained interruptions during the Performance Year.

System Average Interruption Duration Index

The System Average Interruption Duration Index (SAIDI) is the average interruption duration for all Customers served. The Annual SAIDI shall be calculated by dividing the total duration of all Customer sustained interruptions by the average number of Customers served during the Performance Year.

System Average Interruption Frequency Index

The System Average Interruption Frequency Index (SAIFI) is the average number of interruptions per Customer served. The Annual SAIFI shall be calculated by dividing the total number of Customer sustained interruptions by the average number of Customers served during the Performance Year.

Answer Time

Answer Time shall be measured from the instant the Customer selects the option from the mechanized menu to speak to a Customer Service Representative (CSR) to the time the call is responded to by a CSR.

TERM OF THE QSP

The QSP shall be in effect for Performance Years 2020, and 2021.

BILL CREDIT ADJUSTMENT

In each Performance Year, the maximum total bill credit is \$11 million allocated as follows:

- Customer Complaints \$ 1.0 million
- Telephone Response \$ 1.0 million
- Regional System Reliability \$ 7.064 million
- Electric Service Continuity \$ 1.0 million
- Electric Service Restoration \$ 1.0 million

(Continued on Sheet No. 131B)

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ELECTRIC RATES

QUALITY OF SERVICE PLAN (QSP)

BILL CREDIT ADJUSTMENT – Cont'd

In 2007, the Customer Complaint performance measure shall not be subject to a bill credit.

The maximum \$7.064 million bill credit associated with Regional System Reliability shall be allocated to each of the Operating Regions. The bill credit amount at risk for each of the non-OMS Operating Regions shall be set equal to \$7.50 times the number of Customers in that region as of December 31 of the Performance Year. The total of the bill credit amounts at risk for all of the non-OMS Operating Regions shall be subtracted from \$7.064 million, and the balance shall be allocated as the bill credit amounts at risk for each of the OMS Operating Regions pro-rata based on the on the number of Customers in each region as of December 31 of the Performance Year.

BILL CREDIT DISBURSEMENT

Any bill credits shall be applied to electric Customer bills during the following July billing cycle of a given Performance Year. Any bill credit amounts not remitted by the end of the July billing cycle shall accrue interest beginning after the September billing cycle of the applicable Year at a rate equal to the Company's Customer deposit interest rate.

REPORTING REQUIREMENTS

By April 1 of each Year, the Company shall file annual reports. The Staff of the Commission shall review and verify the findings in the Company's annual reports and submit a report to the Commission by May 1 of each Year.

PERFORMANCE MEASURES

Customer Complaints

The Customer Complaints measure shall assess the rate of Customer Complaints per 1,000 Customers on a Performance Year basis. The number of Customers shall be the number of December bills issued by the Company. The number of Customer Complaints is the number of complaints obtained from the Commission External Affairs Section's Consumer Complaint System, less agreed upon exclusions as described herein. The Customer Complaints threshold shall be 0.8 complaints per 1,000 Customers.

(Continued on Sheet No. 131C)

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PUBLIC SERVICE COMPANY OF COLORADO

Sheet No. 132

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ELECTRIC RATES	RATE
<b>GENERAL RATE SCHEDULE ADJUSTMENT</b>	
<p><u>GRSA:</u>                      The charge for electric service calculated under Company's electric base rate schedules shall be adjusted by the Rider amount as shown below. Said adjustment shall not apply to charges determined by Non-Base Rate Adjustments.</p>	
<p style="padding-left: 40px;">General Rate Schedule Adjustment (GRSA)</p>	13.00%
<p style="padding-left: 40px;">General Rate Schedule Adjustment (GRSA – Effective April 1, 2019 through June 30, 2019)</p>	-0.44%
<p><u>GRSA-Energy (GRSA-E):</u>                      The charge for electric service calculated under Company's electric base rate schedules for Kilowatt-Hours used for the various levels of service delivery shall be adjusted by the Factors as shown below to recover the costs of the Rush Creek Wind Project. Said Factors shall not apply to charges determined by Non-Base Rate Adjustments.</p>	
<p style="padding-left: 40px;">Residential, applicable to all Kilowatt-Hours used under Residential General, Residential Demand, Residential Energy-Time of Use and Residential Demand-Time Differentiated Rates Services</p>	\$ 0.00455/kWh
<p style="padding-left: 40px;">Small Commercial and Non-Metered at Secondary Voltage applicable to all Kilowatt-Hours used under any Rate Schedules for Small Commercial Service and Non-Metered Service</p>	\$ 0.00455/kWh
<p style="padding-left: 40px;">Commercial and Industrial Service at Secondary Voltage applicable to all Kilowatt-Hours used under any Rate Schedules for Commercial and Industrial Secondary Service Rate Schedules for Commercial and Industrial Service</p>	\$ 0.00455/kWh
<p style="padding-left: 40px;">Commercial and Industrial Service at Primary Voltage, applicable to all Kilowatt-Hours used under any Rate Schedules for Commercial and Industrial Primary or Special Contract Service</p>	\$ 0.00444/kWh
<p style="padding-left: 40px;">Commercial and Industrial Service at Transmission Voltage, applicable to all Kilowatt-Hours used under any Rate Schedules for Commercial and Industrial Transmission Service</p>	\$ 0.00429/kWh

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**PUBLIC SERVICE COMPANY OF COLORADO**

Sheet No. 140

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ELECTRIC RATES		RATE
<b>DEMAND-SIDE MANAGEMENT COST ADJUSTMENT</b>		
<u>Rate Schedule</u>	<u>Applicable Charge</u>	
<u>Residential Service</u>		
R	Energy Charge	\$0.00159/kWh
RD	Demand Charge	0.17/kW-Mo
RD-TDR	Gen & Trans Demand Charge	0.34/kW-Mo
RE-TOU	Energy Charge	0.00159/kWh
<u>Small Commercial Service</u>		
C	Energy Charge	0.00143/kWh
NMTR	Energy Charge	0.00143/kWh
<u>Commercial &amp; Industrial General Service</u>		
SGL	Energy Charge	0.00617/kWh
SG, STOU, SPVTOU	Gen & Trans Demand Charge	0.50/kW-Mo
SG-CPP	Gen & Trans Demand Charge	0.50/kW-Mo
PG, PTOU	Gen & Trans Demand Charge	0.48/kW-Mo
PG-CPP	Gen & Trans Demand Charge	0.48/kW-Mo
TG	Gen & Trans Demand Charge	0.43/kW-Mo
TG-CPP	Gen & Trans Demand Charge	0.43/kW-Mo
<u>Special Contract Service</u>		
SCS-7	Production Demand Charge	0.48/kW-Mo
SCS-8	Production Demand Charge	0.43/kW-Mo
(Continued on Sheet No. 140A)		

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ELECTRIC RATES		RATE
<b>PURCHASED CAPACITY COST ADJUSTMENT</b>		
<u>Rate Schedule</u>	<u>Applicable Charge</u>	
<u>Residential Service</u>		
R	Energy Charge	\$0.00401/kWh
RD	Demand Charge	0.43/kW-Mo
RD-TDR	Gen & Trans Demand Charge	0.87/kW-Mo
RE-TOU	Energy Charge	0.00401/kWh
<u>Small Commercial Service</u>		
C	Energy Charge	0.00362/kWh
NMTR	Energy Charge	0.00362/kWh
<u>Commercial &amp; Industrial General Service</u>		
SGL	Energy Charge	0.01552/kWh
SG, STOU, SPVTOU	Gen & Trans Demand Charge	1.24/kW-Mo
SG-CPP	Gen & Trans Demand Charge	1.24/kW-Mo
PG, PTOU	Gen & Trans Demand Charge	1.19/kW-Mo
PG-CPP	Gen & Trans Demand Charge	1.19/kW-Mo
TG	Gen & Trans Demand Charge	1.07/kW-Mo
TG-CPP	Gen & Trans Demand Charge	1.07/kW-Mo
<u>Special Contract Service</u>		
SCS-7	Production Demand Charge	1.19/kW-Mo
SCS-8	Production Demand Charge	1.07/kW-Mo
<u>Recycled Energy</u>		
Secondary	Gen & Trans Standby Capacity Reservation Fee	0.15/kW-Mo
	Usage Demand Charge	1.09/kW-Mo
Primary	Gen & Trans Standby Capacity Reservation Fee	0.14/kW-Mo
	Usage Demand Charge	1.05/kW-Mo
Transmission	Gen & Trans Standby Capacity Reservation Fee	0.13/kW-Mo
	Usage Demand Charge	0.94/kW-Mo

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ELECTRIC RATES		RATE
TRANSMISSION COST ADJUSTMENT		
<u>Rate Schedule</u>	<u>Applicable Charge</u>	
<u>Residential Service</u>		
R	Energy Charge	\$ 0.00036 /kWh R
RD	Demand Charge	0.04 /kW-Mo R
RD-TDR	Gen & Trans Demand Charge	0.08 /kW-Mo R
RE-TOU	Energy Charge	0.00036 /kWh R
<u>Small Commercial Service</u>		
C	Energy Charge	0.00032 /kWh R
NMTR	Energy Charge	0.00032 /kWh R
<u>Commercial &amp; Industrial General Service</u>		
SGL	Energy Charge	0.00138 /kWh R
SG, STOU, SPVTOU	Gen & Trans Demand Charge	0.11 /kW-Mo R
SG-CPP	Gen & Trans Demand Charge	0.11 /kW-Mo R
PG, PTOU	Gen & Trans Demand Charge	0.11 /kW-Mo R
PG-CPP	Gen & Trans Demand Charge	0.11 /kW-Mo R
TG	Gen & Trans Demand Charge	0.10 /kW-Mo DR
TG-CPP	Gen & Trans Demand Charge	0.10 /kW-Mo R
<u>Special Contract Service</u>		
SCS-7	Production Demand Charge	0.11 /kW-Mo R
SCS-8	Production Demand Charge	0.10 /kW-Mo R
(Continued on Sheet No. 142A)		

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PUBLIC SERVICE COMPANY OF COLORADO

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ELECTRIC RATES		RATE
TRANSMISSION COST ADJUSTMENT		
<u>Rate Schedule</u>	<u>Applicable Charge</u>	
<u>Recycled Energy</u>		
Secondary	Gen & Trans Standby Capacity Reservation Fee	\$ 0.01 /kW-Mo R
	Usage Demand Charge	0.10 /kW-Mo R
Primary	Gen & Trans Standby Capacity Reservation Fee	0.01 /kW-Mo R
	Usage Demand Charge	0.10 /kW-Mo R
Transmission	Gen & Trans Standby Capacity Reservation Fee	0.01 /kW-Mo R
	Usage Demand Charge	0.09 /kW-Mo R
<u>Standby Service</u>		
SST	Gen & Trans Standby Capacity Reservation Fee	0.01 /kW-Mo R
	Usage Demand Charge	0.10 /kW-Mo R
PST	Gen & Trans Standby Capacity Reservation Fee	0.01 /kW-Mo R
	Usage Demand Charge	0.10 /kW-Mo R
TST	Gen & Trans Standby Capacity Reservation Fee	0.01 /kW-Mo R
	Usage Demand Charge	0.09 /kW-Mo R
<u>Lighting Service</u>		
RAL, CAL, PLL, MSL, ESL, SL, SSL, COL, SLU	Energy Charge	0.00017/kWh R
TSL, MI	Energy Charge	0.00019/kWh R

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## PUBLIC SERVICE COMPANY OF COLORADO

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ELECTRIC RATES	RATE
<b>ELECTRIC COMMODITY ADJUSTMENT</b>	
<u>ECA FACTORS FOR THE SECOND QUARTER OF 2019</u>	
<u>ECA Factors for Billing Purposes:</u>	
Residential, applicable to all Kilowatt-Hours used under Residential General and Residential Demand Services	\$ 0.02602/kWh R
Residential Time-of-Use applicable to all Kilowatt-Hours used under Residential Energy-Time of Use and Residential Demand-Time Differentiated Rates Service	
Mandatory Time-of-Use Off-Peak	\$ 0.01869/kWh R
On-Peak to Off-Peak Ratio	1.62
Mandatory Time-of-Use On-Peak	\$ 0.03028/kWh R
Small Commercial and Non-Metered at Secondary Voltage applicable to all Kilowatt-Hours used under any Rate Schedules for Small Commercial Service and Non-Metered Service	\$ 0.02602/kWh R
Commercial and Industrial Service at Secondary Voltage and Residential Time-of-Use applicable to all Kilowatt-Hours used under any Rate Schedules for Commercial and Industrial Secondary Service Rate Schedules for Commercial and Industrial Service	\$ 0.02602/kWh R
Optional Time-of-Use Off-Peak	\$ 0.02184/kWh R
On-Peak to Off-Peak Ratio	1.43
Optional Time-of-Use On-Peak	\$ 0.03123/kWh R
Commercial and Industrial Service at Primary Voltage, applicable to all Kilowatt-Hours used under any Rate Schedules for Commercial and Industrial Primary or Special Contract Service	
Mandatory Time-of-Use Off-Peak	\$ 0.02163/kWh R
On-Peak to Off-Peak Ratio	1.43
Mandatory Time-of-Use On-Peak	\$ 0.03093/kWh R
(Continued on Sheet No. 143A)	

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ELECTRIC RATES	RATE
ELECTRIC COMMODITY ADJUSTMENT	
<u>ECA FACTORS FOR THE SECOND QUARTER OF 2019</u>	
<p><u>ECA Factors for Billing Purposes:</u></p>	
<p>Commercial and Industrial Service at Transmission Voltage, applicable to all Kilowatt-Hours used under any Rate Schedules for Commercial and Industrial Transmission Service</p>	
<p style="padding-left: 40px;">Mandatory Time-of-Use Off-Peak</p>	<p>\$ 0.02118/kWh R</p>
<p style="padding-left: 40px;">On-Peak to Off-Peak Ratio</p>	<p>1.43</p>
<p style="padding-left: 40px;">Mandatory Time-of-Use On-Peak</p>	<p>\$ 0.03029/kWh R</p>
<p>Lighting, applicable to all Kilowatt-Hours used under any Rate Schedule for Commercial Lighting or Public Street Lighting Service</p>	<p>\$ 0.02602/kWh R</p>
<p>(Continued on Sheet No. 143B)</p>	

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ELECTRIC RATES

ELECTRIC COMMODITY ADJUSTMENT

ELECTRIC COMMODITY ADJUSTMENT – Cont'd

- 8) NGS Balance shall be the total cost for the sales of natural gas less the natural gas sales credit for all revenue received by the Company for the sale of natural gas to Southwest Generation for their Fountain Valley Facility.
- 9) Renewable\*Connect Credit is the projected total cost of credits paid to Renewable\*Connect subscribers for the next calendar quarter plus the projected cost of unsubscribed portions of the Renewable\*Connect resource that will be recovered at the forecasted marginal avoided cost for solar plus an additional value equal to the capacity value of solar.

The ECA revenue collected for the quarter will be adjusted for billing cycle lag.

Interest shall accrue Monthly on the average Monthly deferred balance (whether the balance is positive or negative). The Monthly interest rate shall be at a rate equal to the average of the daily rates for Commercial Paper, Financial, 3-Month rates, published by the United States Federal Reserve H.15 report (<http://www.federalreserve.gov/releases/h15/data.htm>).

ADJUSTMENT FOR SHORT-TERM SALES MARGIN

Positive short-term sales margins from the calendar Year shall be shared with retail Customers through an adjustment to the ECA. Margin sharing shall be calculated separately for both the Generation Book margins and Proprietary Book margins. Proprietary Book margins shall be calculated from the Company's share of margins under the Joint Operating Agreement. Within each of these books, the retail jurisdictional Gross Margin shall be aggregated annually. If the aggregated Gross Margin from either book is negative, the negative margin shall not be passed on to retail Customers.

If the annual retail jurisdictional aggregated Gross Margin in either book is positive, then such positive annual retail jurisdictional Gross Margin shall be shared annually with retail Customers through the ECA as follows:

- 1) Generation Book: Gross Margin in excess of \$308,868 for calendar Year 2018 and subsequent Years shall be shared ninety percent (90%) retail Customers/ten percent (10%) Company. RT
- 2) Proprietary Book: Gross Margin in excess of \$697,421 for calendar Year 2018 and subsequent Years shall be shared ten percent (10%) retail Customers/ninety percent (90%) Company. IT

(Continued on Sheet No. 143G)

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ELECTRIC COMMODITY ADJUSTMENT

ADJUSTMENT FOR SHORT-TERM SALES MARGIN – Cont'd

The Company shall include in its quarterly filing for effect April 1 of each Year a report setting forth the retail Customer share of positive short-term sales margins from the prior calendar Year. The total positive short-term sales margins will be divided by three (3), and the quotient shall be subtracted from each quarterly ECARR for the remainder of the calendar Year.

ADJUSTMENT FOR SO<sub>2</sub> ALLOWANCE MARGINS

Margins earned from the sale of SO<sub>2</sub> allowances by the Company shall be shared with retail Customers in accord with Commission orders. The Company shall include in its quarterly filing for effect April 1 of each Year a report setting forth the retail Customer share of the SO<sub>2</sub> allowance margins from the prior calendar Year. The margins to be shared will be divided by three (3), and the quotient shall be subtracted from each quarterly ECARR for the remainder of the calendar Year.

PUEBLO INCENTIVE PROPERTY TAX CREDIT

An adjustment shall be made to the Deferred Account Balance to include the flow-through to Customers of the amount of any incentive property tax credit or payment received by the Company from the City of Pueblo or Pueblo County pursuant to agreements entered into by the Company with the City of Pueblo and Pueblo County in 2005, commencing with incentive property tax credits or payments attributable to property taxes payable for tax Year 2012. As to each regular quarterly ECA application, the adjustment to the applicable Deferred Account Balance shall include all such incentive property tax credits and payments received by the Company during the quarterly period ending as of the last day of the calendar Month immediately preceding the date of the ECA application.

RUSH CREEK WIND PROJECT COST RECOVERY

The Company shall include the retail cost of the Production Tax Credit(s) and Capital Cost Sharing in accord with Commission orders.

CHEYENNE RIDGE WIND PROJECT COST RECOVERY

The Company shall include the retail cost of the Cheyenne Ridge Wind Project in accord with Commission orders. The cost shall include the Revenue Requirement, Deferred Tax Asset carrying costs and Production Tax Credit(s) as applicable. The Revenue Requirement will flow through the ECA mechanism until such a time that the Revenue Requirement is rolled into base rates. The Production Tax Credit and Deferred Tax Asset carrying costs will continue to flow through the ECA mechanism in accord with Commission orders.

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ELECTRIC RATES		RATE	
CLEAN AIR-CLEAN JOBS ACT RIDER			
<u>Rate Schedule</u>	<u>Applicable Charge</u>		
<u>Residential Service</u>			
R	Energy Charge	\$ (0.00018)/kWh	R
RD	Demand Charge	(0.02)/kW-Mo	R
RD-TDR	Gen & Trans Demand Charge	(0.04)/kW-Mo	R
RE-TOU	Energy Charge	(0.00018)/kWh	R
<u>Small Commercial Service</u>			
C	Energy Charge	(0.00016)/kWh	R
NMTR	Energy Charge	(0.00016)/kWh	R
<u>Commercial &amp; Industrial General Service</u>			
SGL	Energy Charge	(0.00069)/kWh	R
SG, STOU, SPVTOU	Gen & Trans Demand Charge	(0.06)/kW-Mo	R
SG-CPP	Gen & Trans Demand Charge	(0.06)/kW-Mo	R
PG, PTOU	Gen & Trans Demand Charge	(0.05)/kW-Mo	R
PG-CPP	Gen & Trans Demand Charge	(0.05)/kW-Mo	R
TG	Gen & Trans Demand Charge	(0.05)/kW-Mo	DR
TG-CPP	Gen & Trans Demand Charge	(0.05)/kW-Mo	R
<u>Special Contract Service</u>			
SCS-7	Production Demand Charge	(0.05)/kW-Mo	R
SCS-8	Production Demand Charge	(0.05)/kW-Mo	R
(Continued on Sheet No. 144A)			

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ELECTRIC RATES		RATE	
CLEAN AIR-CLEAN JOBS ACT RIDER			
<u>Rate Schedule</u>	<u>Applicable Charge</u>		
<u>Recycled Energy</u>			
Secondary	Gen & Trans Standby Capacity Reservation Fee	\$ (0.01)/kW-Mo	R
	Usage Demand Charge	(0.05)/kW-Mo	R
Primary	Gen & Trans Standby Capacity Reservation Fee	(0.01)/kW-Mo	R
	Usage Demand Charge	(0.04)/kW-Mo	R
Transmission	Gen & Trans Standby Capacity Reservation Fee	(0.01)/kW-Mo	R
	Usage Demand Charge	(0.04)/kW-Mo	R
<u>Standby Service</u>			
SST	Gen & Trans Standby Capacity Reservation Fee	(0.01)/kW-Mo	R
	Usage Demand Charge	(0.05)/kW-Mo	R
PST	Gen & Trans Standby Capacity Reservation Fee	(0.01)/kW-Mo	R
	Usage Demand Charge	(0.04)/kW-Mo	R
TST	Gen & Trans Standby Capacity Reservation Fee	(0.01)/kW-Mo	R
	Usage Demand Charge	(0.04)/kW-Mo	R
<u>Lighting Service</u>			
RAL, CAL, PLL, MSL, ESL, SL, SSL, COL, SLU	Energy Charge	(0.00009)/kWh	R
TSL, MI	Energy Charge	(0.00009)/kWh	R

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ELECTRIC RATES

CLEAN AIR-CLEAN JOBS ACT RIDER

INFORMATION TO BE FILED WITH THE PUBLIC UTILITIES COMMISSION

Each revision to the CACJA Rider will be accomplished by filing an advice letter no later than November 1st of each Year to take effect on the next January 1 and will be accompanied by such supporting data and information as the Commission may require. The last advice letter will be filed by November 1, 2020 to take effect January 1, 2021. The Company shall submit a compliance advice letter filing to cancel the CACJA Rider tariff effective January 1, 2022.

The Company shall submit an additional annual filing on or around April 15, 2016, April 15, 2017, April 15, 2018, April 15, 2019 and April 15, 2020. In this filing, the Company will: discuss the types and levels of expenditures incurred for Eligible CACJA Projects during the previous calendar Year; and compare the FRR and ARR for the previous calendar Year and explain material deviations. At a minimum, the Company will include in its filing the materials and data consistent with the Settlement reached in Proceeding No. 14AL-0660E.

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**ELECTRIC SERVICE**

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**RULES AND REGULATIONS**

**ELECTRIC SERVICE**

**GENERAL**

**CHARGES FOR RENDERING SERVICE**

Appropriate charges to Customers will be made at the time service is instituted or reinstated, or in the event that service at a specific location is transferred from one Customer to another. Charges will also be made to Customers for all service work performed for Customers on Customer's premises except for gratuitous services provided by Company. Service work performed at other than regular working hours shall be subject to overtime rates. Charges are set forth on the tariff sheet entitled Schedule of Charges for Rendering Service. These charges are to offset Company's costs for such service work and transactions and are in addition to all other Customer charges for electric service, for Customer deposits and for required charges under Company's filed Service Lateral and Distribution Extension Policy.

Gratuitous services to Customers by the Company will not be charged to the Customer. Such gratuitous services are limited to the following:

1. All emergency calls where permanent materials and facility replacement is not performed.
2. Bill investigations.
3. Customer service complaint investigations.
4. Changing Customer's equipment due to changes in service characteristics.
5. Routine maintenance of Company's facilities except in instances specifically identified in any Rate Schedule.
6. Radio and TV interference investigation.
7. Perform services resulting from outages on the Company's system.
8. Provide to the Customer or a Third Party Standard Customer Data Reports and Standard Aggregated Data Reports, as set forth in the Requests for Customer Data section of these Rules and Regulations.

To compensate Company for the cost of processing bad checks, the Company will make a charge to any Customer whose check for payment to the Company is returned by the bank as not payable. The amount of the charge is stated on the tariff sheet entitled Schedule of Charges for Rendering Service.

**TEMPORARY OR INTERMITTENT SERVICE**

If service to Customer is to be temporary or intermittent, service connection and any line construction involved will be at option of Company as set forth in Company's Electric Service Lateral Extension and Distribution Line Extension Policy.



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**RULES AND REGULATIONS**

**ELECTRIC SERVICE**

**GENERAL**

**CREDIT OR DEBIT CARD PAYMENT OPTION**

Customers served under Residential, Commercial and Industrial Service Rates may elect, at their option, to pay their Monthly utility bill for electric service with a credit or debit card. Customers electing to pay with a credit or debit card will be charged a per transaction convenience fee as set forth on the Company's Schedule of Charges for Rendering Service for credit or debit card. Payment option is not applicable to any charge under the Service Lateral Extension and Distribution Line Extension Policy.

**AVERAGED MONTHLY PAYMENT PLAN FOR RESIDENTIAL AND SMALL COMMERCIAL CUSTOMERS**

For purposes of this section, this policy applies to Residential, Small Commercial and Agricultural Customers.

Customers served under Residential, Commercial and Industrial Service Rates who have no Notice of Discontinuance of Service pending may elect, at their option, to pay Monthly bills for service on an Averaged Monthly Payment Plan beginning with any billing Month. Customers served under rate Schedules SST, PST and TST as well as seasonal Commercial or Industrial Customers are not eligible for service on an Averaged Monthly Payment Plan. A seasonal Customer shall be a Customer whose in-season billing demands for a minimum of six (6) consecutive billing Months equal or exceed seventy-five percent (75%) of the highest measured demand occurring during said period and whose off-season measured demand during the prior off-season is less than thirty percent (30%) of the maximum in-season measured demand for a minimum of three consecutive Billing Months.

Residential, and Small Commercial Customers electing the Averaged Monthly Payment Plan shall pay a Monthly amount equal to the estimated total annual bill divided by twelve (12). The estimated total annual bill is calculated based on a Customer's most recent twelve (12) Months' consumption and the then current rates of the Company. If the Customer's consumption information is available for less than twelve (12) Months, the available consumption information will be annualized to a common denominator of 365 days. Unless a review on the subsequent fourth (4th), seventh (7th) or tenth (10th) Month following the initial averaged Monthly payment Month shows an annual payment surplus or deficiency that exceeds an annual variance threshold, the average Monthly payment shall be paid by the Customer for eleven (11) Months. The twelfth Month's payment shall be a settlement amount equal to the difference between the total of the prior eleven (11) Months' payments and the actual billings for the twelve (12) Month period.

This annual variance threshold is subject to change by the Company and is a fixed dollar amount applicable to each residential or commercial Customer for the remaining Months of the Averaged Monthly Payment Plan Year. Adjustments to the averaged Monthly payment amount will only be made to the remaining Months, either up or down, if the annual payment deficiency or surplus exceeds the annual variance threshold.

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RULES AND REGULATIONS

ELECTRIC SERVICE

GENERAL

COMPLAINTS

The Company will investigate promptly all complaints made by its Customers and will keep a record of all written complaints which record will include: the name and address of the complainant, the date, the character of the complaint, and the adjustment or disposition made thereof. This record will be kept at least three (3) years after the date of the complaint.

REQUESTS FOR CUSTOMER DATA

The Company will not disclose Customer Data to a Third Party, except as necessary to provide regulated utility services to Customers; as otherwise permitted or required by law or Commission rule; or pursuant to the authorization given by the Customer in accordance with Commission Rules and the provisions set forth herein. Nothing herein limits a Customer's right to obtain their own data or the right of such Customer to provide their own data to anyone. The Company provides Customers with online self-service options for obtaining their own Customer Data.

Definitions

Business Day

A Business Day as used in this Request for Customer Data section shall include weekdays except for Holidays.

Customer Consent Form

A Customer Consent Form is a form required for Customers to authorize the Company to provide Customer Data to a Third Party. Customer Consent Forms are available on the Commission's website, as well as the Company's website.

Customer Data

Customer Data has the meaning as set forth in the Commission's Rules.

Third Party

Third Party has the meaning as set forth in the Commission's Rules.

Customer Data Available to Customers and Third Parties

Customer Consent Form Process

A completed and executed Customer Consent Form is required for Customers to authorize the Company to provide to a Third Party a Standard Customer Data Report or a Non-Standard Batched Customer Data Report, as defined herein. The Company shall not provide any of the foregoing Reports to any Third Party unless the Company has received a valid Customer Consent Form signed by the relevant Customer(s), and the Customer Consent Form(s) are accepted through the Company's validation processes. Customer Consent Form(s) may also be required in connection with a Whole Building Energy Use Data Report, as set forth herein.

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REQUESTS FOR CUSTOMER DATA – Cont'd

Aggregated Data Report – Cont'd

Non-Standard Aggregated Data Reports

A Non-Standard Aggregated Data Report (a) contains Aggregated Data in addition to that available under a Standard Aggregated Data Report that cannot be generated by the Company using its standard reporting system; and/or (b) a Standard Aggregated Data Report for which subsequent ongoing Monthly updates are requested.

- Frequency of Data Collection. Limited to up to thirty-six (36) Months of data, no more frequently than Monthly.
- Method of Transmittal. Non-Standard Aggregated Data Reports will be provided via a secure electronic format.
- Charge. The Non-Standard Aggregated Data Report is compiled based on an hourly charge per report, as set forth in the Schedule of Charges for Rendering Service.
- Timeframe for Processing Requests. The Company requires more than ten (10) business days to provide a Non-Standard Aggregated Data Report, and the timing is dependent on the nature of the request.
- Form. Non-Standard Aggregated Data Reports can be requested by contacting the Company at the following link: <https://www.xcelenergy.com/customer-support/contact-us-form>. The report request must include the name of the requester, requester's company name (if applicable), contact name, address, phone number, and email. The request shall also include a description of the requested Non-Standard Aggregated Data Report which at a minimum includes the requested geographic, time, and aggregated data parameters.

Whole Building Energy Use Data Report

If requested by a property owner or its authorized agent, the Company will provide a Whole Building Energy Use Data Report containing only whole building energy use data to the property owner or its authorized agent as required by rule 3034. Whole building energy use data is limited to the sum of the Monthly electric use for either all meters at a building on a parcel of real property or all buildings on a parcel of real property, and that meets the 4/50 aggregation requirement under the Commission's Rules. The property owner and its authorized agent are not allowed to disclose the whole building energy use data except for the purposes of building benchmarking, identifying energy efficiency projects, and energy management. If the 4/50 aggregation requirement is met, Customer Consent Forms are not required for a Whole Building Energy Use Data Report. The additional requirements for requesting a Whole Building Energy Use Data Report and associated forms can be found at the following link: [www.xcelenergy.com/energybenchmarking](http://www.xcelenergy.com/energybenchmarking).

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RULES AND REGULATIONS  
ELECTRIC SERVICE  
STANDARDS

ELECTRIC SYSTEM OPERATION AND MAINTENANCE

The Company will construct, operate, and maintain its electric system in such manner as to furnish good, safe, adequate, and continuous electric service in accordance with the provisions of the National Electrical Safety Code and the Commission Rules.

1. The Company will exercise reasonable diligence and care to furnish and deliver a continuous and sufficient supply of electric energy to Customer and to avoid any shortage or interruption in delivery of same. However, Company will not be liable for interruption, shortage or insufficiency in the supply of electric service, or for any injury, loss, or damage due to causes or contingencies beyond the control of the Company including but not limited to accidents, breakdown of equipment, acts of God, authority and orders of government, floods, storms, fires, strikes, riots, or war.
2. The Company whenever it shall find it necessary for the purpose of making repairs or improvements to its system will have the right to temporarily suspend the delivery of electric service.
3. Interruptions in service, however, will not relieve Customer from any charges for service actually supplied, nor will accidents to Customer's equipment or machinery, or failure of Customer's installation, not due to the fault of Company, relieve Customer of payment of minimum charges under the rate or contract applicable.

TESTING EQUIPMENT

The Company will provide such testing apparatus and equipment as may be necessary to comply with the Commission Rules and the provisions hereof.

1. The Company will have available standard portable Watt-Hour meters (rotating standards), indicating electrical instruments, and portable recording volt-meters all of types and capacities suitable for testing service meters and making electrical tests on its system.
2. The Company will have available suitable electric measuring instruments and meters to be used as reference standards for testing and maintaining the accuracy of its portable testing meters and instruments.



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RULES AND REGULATIONS

ELECTRIC SERVICE

STANDARDS

ROUTINE METER TEST SCHEDULES – Cont'd

Alternating current Watt-Hour meters with surge  
Proof magnets and with block-interval  
(mechanical or electronic) Demand registers: .....at least once in 12 Years

Alternating current Watt-Hour meters with surge  
Proof magnets and with lagged Demand  
(thermal) registers: .....at least once in 8 Years

Alternating current Watt-Hour meters without  
surge proof magnets, with or without Demand  
registers and/or pulse initiators: .....at least once in 8 Years

Alternating current Watt-Hour graphic meters: .....at least once in 2 Years

OTHER METER TESTS AND ENERGY ADJUSTMENTS

The Company, at any time, may test any of its meters. Upon written request of a Customer, the Company will test the accuracy of the service meter installed at Customer's premises free of charge if said meter has not been tested within the twelve (12) month period just prior to such request. Any meter so tested will be considered accurate if it meets the service meter accuracy requirements of Rule 3302.

If any meter so tested is found to be running fast in excess of error tolerance levels allowed under Rule 3302, the Company shall refund to the Customer one-half of the weighted average error for the period dating from the discovery of the meter error back to the previous meter test, with such period not to exceed twenty-four (24) Months. As used in this subparagraph, "weighted average error" means the arithmetic average of the percent error at light load and at heavy load giving the heavy load error a weight of four and the light load error a weight of one.

If any meter so tested is found to be running slow in excess of error tolerance levels allowed under Rule 3302, the Company may collect from the Customer one-half of the weighted average error for the period dating from the discovery of the meter error back to the previous meter test, with such period not to exceed six (6) Months. As used in this subparagraph, "weighted average error" means the arithmetic average of the percent error at light load and at heavy load giving the heavy load error a weight of four and the light load error a weight of one.

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RULES AND REGULATIONS

ELECTRIC SERVICE

STANDARDS

OTHER METER TESTS AND ENERGY ADJUSTMENTS – Cont'd

If any meter is found not to register, to register intermittently, or to partially register for any period when there is confirmed load, the Company may collect for the electric service used but not registered on the meter by averaging the amounts used under similar operating conditions during like periods immediately preceding or subsequent thereto, or over a corresponding period in the previous Year(s). The period for which the Company charges the estimated amount shall not exceed six (6) Months for Residential or Small Commercial electric service or twenty-four (24) Months for all remaining rate classes.

If any meter is found to register when there is no confirmed load, an estimate will be made of the registration produced thereby for a period of not to exceed twenty-four (24) Months immediately preceding such finding and a corresponding refund will be made to Customer therefore.

Under this section:

- i. in the event of an over-billing, the Customer may elect to receive the refund as a credit to future billings or as a one-time payment. If the Customer elects a one-time payment, the Company shall make the refund within thirty (30) days. Such over-billings shall not be subject to interest.
- ii. in the event of under-billing, the Customer may elect to enter into a payment arrangement on the under-billed amount. The payment arrangement shall be equal in length to the time period covered by the under-billed amount. Such under-billings shall not be subject to interest.
- iii. The time period limitations for collection of under-billed amounts shall not apply in the event of energy diversion or subterfuge.

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P.O. Box 840  
Denver, CO 80201-0840

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RULES AND REGULATIONS

ELECTRIC SERVICE

STANDARDS

BILLING FOR ERRORS

As set forth hereunder, in the event errors in billing occur, Company shall refund to Customer the amount of any overcharge having resulted therefrom and, likewise, shall have the right to collect from Customer the amount of any resulting undercharge. A Billing Error excludes meter errors resulting in adjustments as set forth in the Other Meter Tests and Energy Adjustments section above, but includes other errors in billing, such as, but not limited to an intermittent or partially registered measurement of electric service or electric production, an incorrect multiplier, an incorrect register and an incorrect meter trace error or service location.

For Residential, Residential Lighting, and Small Commercial Service, and for Billing Errors resulting in an under-billing for electric service, the Company may bill and collect for the period during which the Billing Error occurred, determined from the date the Billing Error was discovered, with such period limited to the six (6) Months immediately preceding the discovery of the Billing Error. For Residential, Residential Lighting, and Small Commercial Service, and for Billing Errors resulting in an over-billing for electric service, the Company shall refund Customer for the period during which the Billing Error occurred, determined from the date the Billing Error was discovered, with such period limited to the twenty-four (24) Months immediately preceding the discovery of the Billing Error.

For all other rate classes, and for Billing Errors resulting in either an under-billing or over-billing for electric service, the Company may bill and collect, or refund, as applicable, for the period during which the Billing Error occurred, determined from the date the Billing Error was discovered, with such period limited to the twenty-four (24) Months immediately preceding the discovery of the Billing Error.

Under this section:

- i. in the event of an over-billing, the Customer may elect to receive the refund as a credit to future billings or as a one-time payment. If the Customer elects a one-time payment, the Company shall make the refund within thirty (30) days. Such over-billings shall not be subject to interest.
- ii. in the event of under-billing, the Customer may elect to enter into a payment arrangement on the under-billed amount. The payment arrangement shall be equal in length to the time period covered by the under-billed amount. Such under-billings shall not be subject to interest.
- iii. The time period limitations for collection of under-billed amounts shall not apply in the event of energy diversion or subterfuge.

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RULES AND REGULATIONS

ELECTRIC SERVICE

STANDARDS

BILLING FOR ERRORS – Cont'd

An applicant who was previously a Customer of the Company and has left the Company's electric system owing any amount for utility services and, subsequent thereto, desires to return to the Company's system shall not be entitled to receive utility service until all past due amounts are satisfied in full. In the event that any such Customer is found to be currently receiving utility service, any past due amounts will be transferred to the Customer's then active account(s).

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VOLTAGE

1. Standard Voltage

The Company's standard nominal voltages for its secondary voltage distribution systems are 120 volts, single-phase, two-wire by exception only; 120/240 volt, single-phase, three-wire; 120/240 volt, three-phase, four-wire ; and where available, 120/208 volt, three-phase, four-wire; 120/240 volt, three-phase, four-wire or 277/480 volt, three-phase, four-wire.

Standard voltages at 240 volts, single-phase, two-wire; 240 volt, three-phase, three-wire; 208 volt, three-phase three-wire are limited to existing service locations as of January 1, 2017, after which the Company will not provide service at these service voltages.

2. Permissible Voltage Variation

The Company will make every reasonable effort to maintain the aforesaid voltages, as measured at Company's service terminals, so that for lighting service variations of more than five percent (5%) above or below such standards will not occur and for power service variations of more than ten percent (10%) above or below such standards will not occur at any time when service is furnished.

The foregoing limits are based on constant load consuming devices or gradual load changes and not on fluctuating loads. Variations in voltage in excess of those specified herein caused by the operation of apparatus on the Customer's premises which necessarily require large inrush of current such as produced by motors during starting, cold incandescent lamp filaments, X-ray machines, etc., by action of the elements, by unavoidable fluctuations of short duration due to necessary station or line operations, etc., will not be considered as a violation of this section.

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